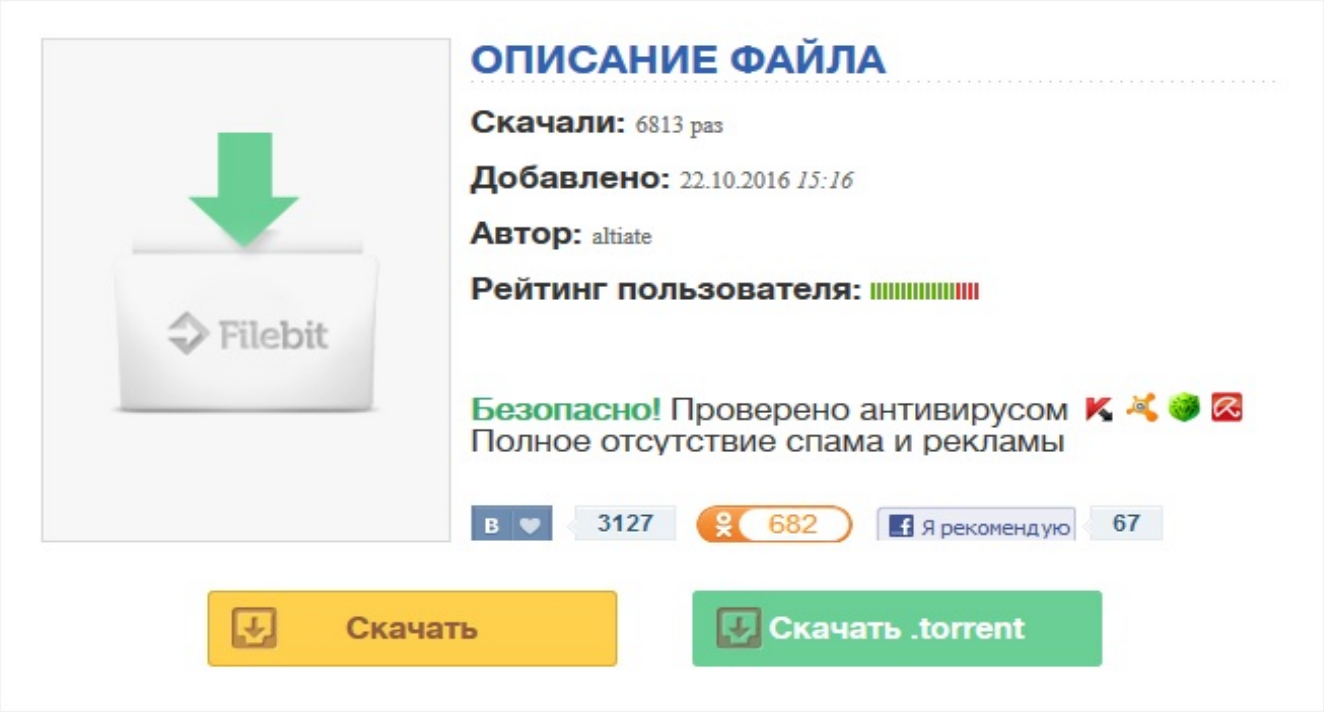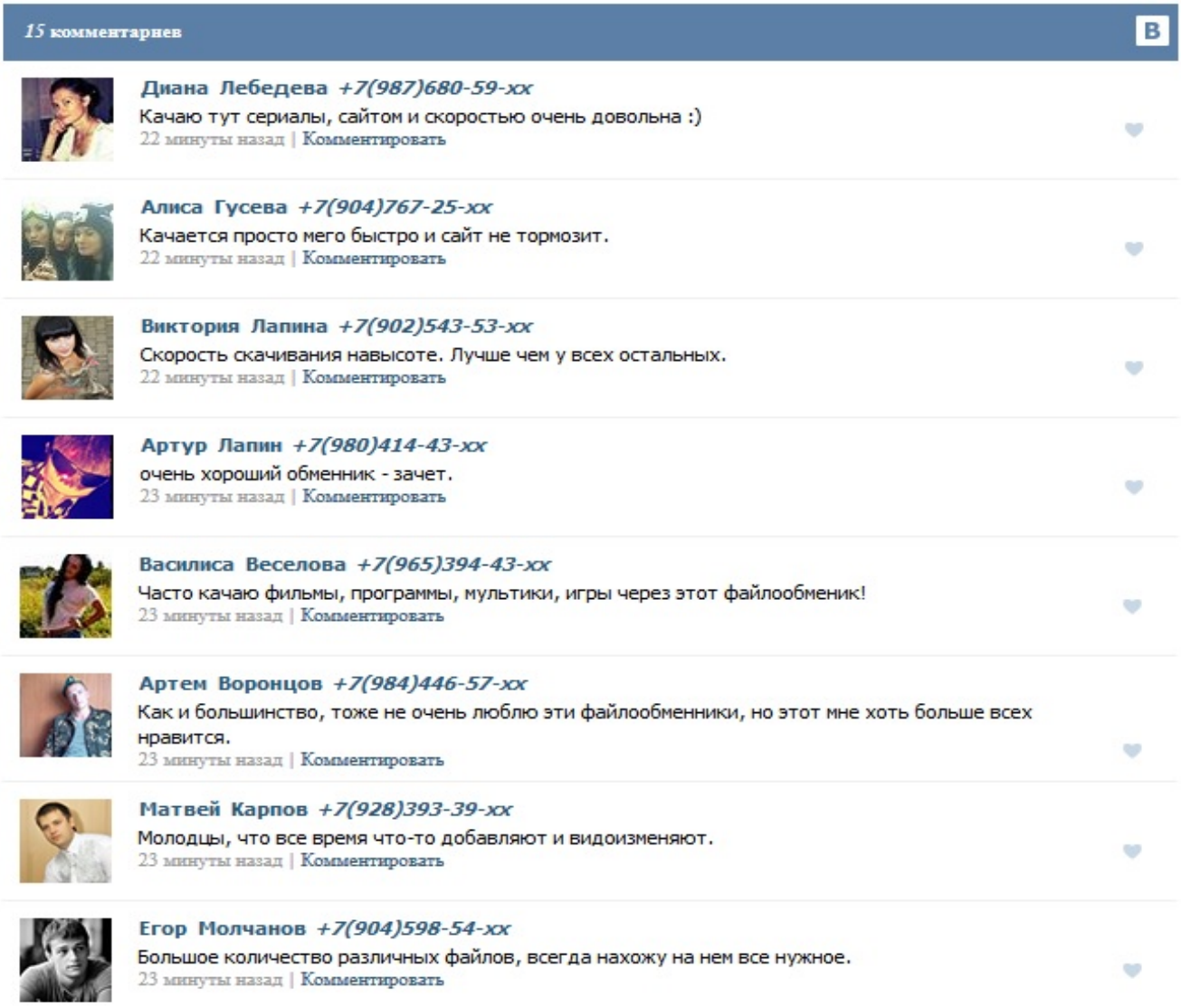бланк на возврат товара в эйвон