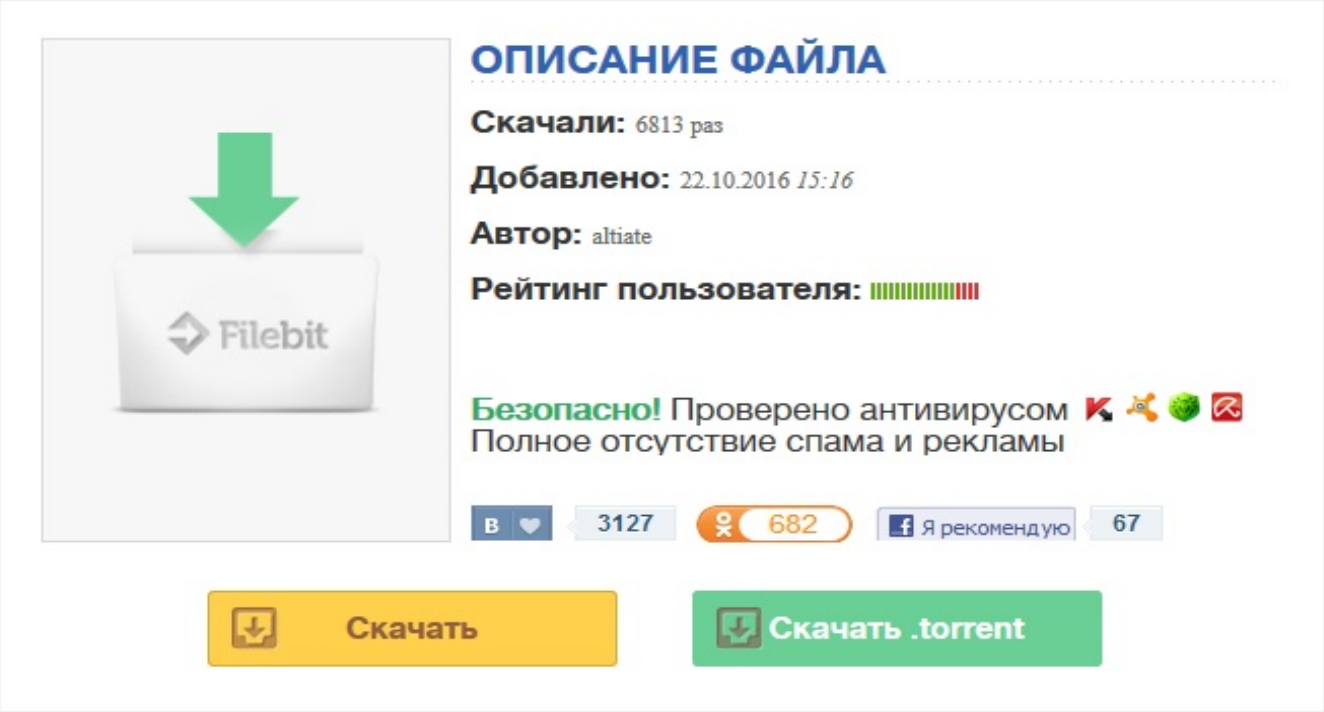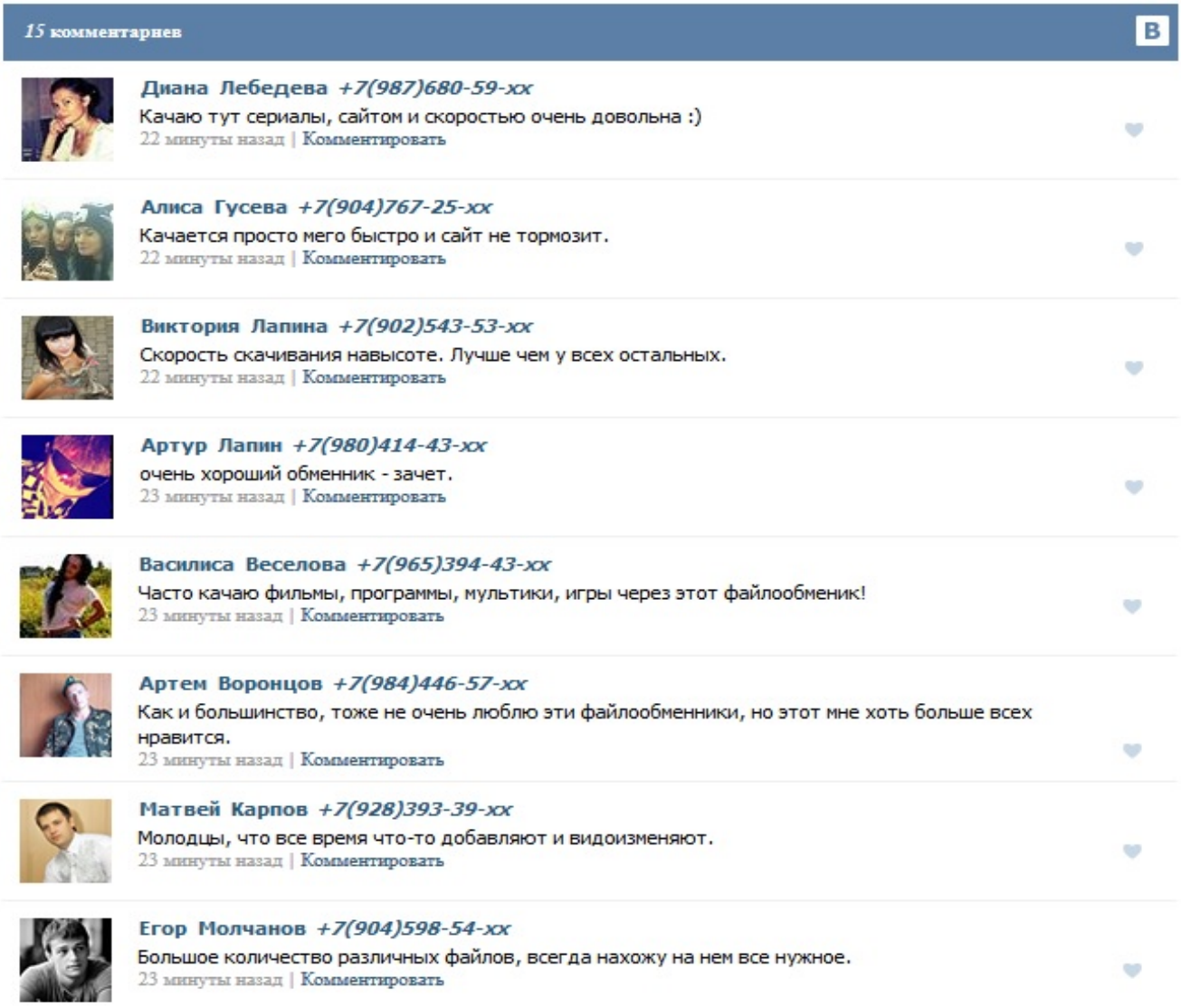бланк на возврат товара надлежащего качества